

October 22, 2020

Dear Residents and Family Members,

We have no cases of the Coronavirus disease (COVID-19) at Mather Place. However, the Village of Wilmette has reported a significant increase in both new cases of COVID-19 and the percentage of people tested who are positive for the virus. This rise in cases and positivity rates is consistent with other cities and counties throughout Illinois. We continue to monitor this evolving situation and once again ask for your support and vigilance in minimizing the spread of the virus.

Out of an abundance of caution, we are encouraging family members to not visit in person for the next two weeks, but instead consider visiting by phone or video to help keep our community safe. If you must visit in person, please keep your mask on while visiting, wash your hands upon entry, maintain at least six feet in distance, and keep your visits short.

We continue to practice strong protocols and measures to keep residents and employees safe at Mather Place. Here is an overview of what we are doing to minimize risk of infection throughout the community:

- Anyone entering the community being required to wear a mask.
- All employees and caregivers are being health-screened, including a temperature check.
- Using a special sanitizing spray gun, that is effective in killing Coronavirus type viruses. This spray gun is being used in our Culinary operations, high touch surfaces, public areas and amenity spaces, and more.
- Housekeeping team cleans and disinfects high-touch areas regularly throughout the day.
- Practicing social/physical distancing.

Mather Place, along with an interdisciplinary task force of Mather senior leadership, continues to meet regularly to discuss updates and new guidance released by the CDC and Illinois Department of Public Health to determine if new protocols, policies, and procedures are necessary.

PLEASE PROTECT YOURSELF & OTHERS:

Each of us play an integral part in infection control. Continue to protect yourself by practicing physical distancing (no closer than 6 feet away for no more than 10 minutes); good hand hygiene by washing your hands frequently for 20 or more seconds; and wearing masks that cover your mouth and nose when you are outside of your apartment home.

And please be alert to the symptoms of COVID-19, which include

- a loss of taste or smell
- cough
- fever or chills
- headache
- muscle pain
- sore throat
- shortness of breath
- gastrointestinal issues such as diarrhea, nausea, or vomiting
- pink eye, eye pain, or vertigo
- discoloration of the toes

If you experience any of these symptoms, please immediately reach out to your physician regarding your condition.

Stay safe and be well.

Sincerely,

Katrina O'Neill
Executive Director

PS: This letter is being shared with all residents' current emergency contacts.