

September 25, 2020

Dear Residents,

We have no new cases of the Coronavirus disease (COVID-19) at Mather Place. It has been nearly two months since our last case, when an employee tested positive for the virus on July 28.

Residents and employees are thrilled that the restaurants are open for all-day dining! We have one other important update for the community:

INDOOR VISITS NOW AVAILABLE

Autumn has officially arrived, and we are preparing for cooler weather by adding an option for indoor visits with family and other guests. This is effective immediately. Outdoor visits will continue as well. Visitors must follow the guidelines below:

- Visits can take place inside apartment homes. Outside visitors may not gather or linger in amenity areas or hallways, and may not use the first-floor restrooms.
- Visitors must wear masks the entire time they are in the community.
- Upon entry, visitors must go through a screening station. Those who do not pass the screening will be asked to postpone their visit.
- For the duration of the visit, visitors and residents are asked to practice physical distancing, staying at least 6 feet away from each other; keep their masks on, and practice good hand hygiene.
- Each visit can include one or two visitors, who must be at least 15 years old.
- Any resident who is under quarantine, including those who have returned from a “hot spot” state, may not accept visitors.

Thank you in advance for following these guidelines, which help ensure the safety and health of all of us who live and work in Mather Place. Stay safe and be well.

Sincerely,

Katrina O’Neill
Executive Director

PS: This letter is being shared with all residents’ current emergency contacts.

COVID-19 SYMPTOMS:

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 256.9300. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. Newer symptoms recently added include headache, chills, and muscle pain. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

2801 Old Glenview Road, Wilmette, IL 60091

