

May 1, 2020

Dear Residents,

Thank you for your continued support and vigilance about remaining in your apartment home and helping to keep each other healthy and well. **Mather Place has had no new resident or employee COVID-19 cases in 20 days.**

As we look forward to implementing our fresh air plan on Monday, May 4 (assuming no new cases are confirmed), we have an important update:

- **Mather Place will stop taking resident temperatures as of Monday, May 4.**
- We encourage you to continue to self-monitor your own temperature. If you would like to continue to have your temperature taken, please contact our Wellness Nurse, Liseth Apostol, at (847) 256.9582.

**It is important to note, outside of the scheduled time to go out for fresh air, we are asking you to remain in your apartment home.** We will continue to deliver your mail and meals directly to you until further notice.

We wanted to highlight some important protocols as we move forward with the fresh air plan.

- **Reservations are required, and time slots or adjustments to your selected location (courtyard or walking path), are not flexible.**
- **Elevator Procedure:** Only one person, one person with one care giver, or a couple are allowed in the elevator at a time.
  - **Wipes will be located on a table near elevators on each floor. We ask that residents wipe down the elevator call button.**
  - Employees will be stationed on the first floor by the elevators and will wipe down the elevator buttons as you come down and go back up.
- Residents and caregivers must wear masks and must maintain physical distancing.
- Residents and caregivers must wash hands for 20 seconds or more before leaving the apartment and for 20 seconds or more upon returning.

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 256.9300. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. **Newer symptoms recently added include: headache, chills, and muscle pain.** Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

**For questions, please call (847) 256.9585 or mail [bewell@matherplacewilmette.com](mailto:bewell@matherplacewilmette.com).**

Take care and stay well,

Katrina O'Neill  
Executive Director

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