

May 5, 2020

Dear Residents and Family Members,

We received notice last evening, May 4, that a resident of Mather Place in Wilmette has a **confirmed positive case** of the Coronavirus disease (COVID-19), which was confirmed by a family member.

- The resident with the confirmed case is receiving care at Evanston Hospital and is taking guidance from their physician.
- We will be reporting this information to the Illinois Department of Public Health (IDPH) and Cook County Department of Health who may conduct trace mapping and contact anyone who is thought to have had close contact with the positive case. Mather Place residents have been in their apartment homes since March 29, except for essential medical appointments.
- We have contracted with a national organization to sanitize and do a deep clean of high touch areas, as well as the resident's apartment home.
- We understand there may be questions about the resident and their well-being. We must honor the individual's confidentiality and cannot provide specific information. We also understand you may have anxiety and concern during this challenging time.

### Important updates:



- **At this time, we will proceed with our scheduled fresh air plan.** If you would like to get outside during your scheduled time for fresh air, please do so. If you are not comfortable for any reason or wish to wait until the following week, please call the Concierge at (847) 256.9300.
- Outside of the scheduled time to go out for fresh air, we continue to stress the importance of remaining in your apartment home and practicing good hand hygiene.
- Yesterday, residents enjoyed the brisk outdoors with some live music. It was refreshing and joyful for those who participated.

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 256.9300. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. **Newer symptoms recently added include: headache, chills, and muscle pain.** Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

We are committed to the health and well-being of residents and staff. We continue to implement strong infection control and sanitation protocols throughout our community to minimize the spread of the virus.

**For questions, please call (847) 256.9585 or mail [bewell@matherplacewilmette.com](mailto:bewell@matherplacewilmette.com).**

Sincerely,

Katrina O'Neill, Executive Director

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