

May 30, 2020

Dear Residents and Family Members,

We are pleased to share that Mather Place has had no new resident or employee COVID-19 cases in 16 days.

The health and safety of residents and staff remains our top priority at Mather Place. As we begin to ease some restrictions, we may adjust them at any time at our discretion.

The following changes will be in effect starting Monday, June 1:

- **Residents can walk around the property at will**, with no scheduling necessary. Please stay on your own floor (if you prefer to stay inside) or on the community grounds. A mask must be worn at all times, and you must maintain a physical distance of six feet from others. We ask that only one person, one person with one caregiver, or a couple are allowed in the elevator at a time.
- **Residents may drive themselves** to necessary medical appointments or take their vehicle out for a drive. We ask that you not enter any type of business or go in anyone's home, and that you let Katrina or Gretchen know in advance if you're leaving.
- **The Wellness Nurse's office will be open by appointment only.** No walk-ins will be allowed. To schedule, please call Liseth at (847) 256.9582.

Get Fit, the pool, Palettes art studio, Generations, the library, Possibilities I, and the restaurants will remain closed.

THE NEXT STEP

Mather Place is working on plans to ease restrictions for residents, including protocols for safe family visits. We know this is important to you. We are carefully working through processes and procedures to mitigate risk as restrictions are eased. My goal is to share additional changes next week.

Mather Place continues to implement strong infection control and sanitation protocols to minimize the spread of the virus.

- Residents and caregivers must wear masks and must maintain physical distancing of six feet or more.
- Residents and caregivers must wash hands for 20 seconds or more before leaving apartment and for 20 seconds or more upon returning.
- Cough or sneeze into a tissue, throw it away, and wash your hands immediately or use hand sanitizer.

- Residents should continue to self-monitor your temperature and report to the Wellness Nurse if one or more readings are elevated.
- All employees and caregivers are being health-screened twice per 8-hour shift, including a temperature check.
- Mail, meals, and groceries from Mather Market will continue to be delivered directly to you.
- High-touch areas within the community are cleaned and disinfected frequently.
- Limited housekeeping services will continue unless you have opted out. Mather Place staff who enter your apartment home will wear personal protective equipment (PPE) and you must wear a cloth face mask in a different room.

We continue to monitor this email address; however, for questions requiring immediate assistance or support from a specific experience center, please reach out as follows:

- **For work orders, package delivery, and mail, and to sign up for visitor appointments, please call (847) 256.9300.**
- **For any Culinary and menu questions, please call (847) 256.9572.**
- **For Mather Market questions, please call (847) 256.9394.**

For general questions, email bewell@matherplacewilmette.com.

Sincerely,

Katrina O'Neill
Executive Director