

April 4, 2020

Dear Residents and Family Members,

Thank you for your questions, support, and encouragement as we serve the residents at Mather Place during this unprecedented time. We wanted to provide you with an update – as well as showcase some of the team members who are implementing our protocols.



Measures that Mather Place continue to practice include:

- Anyone entering the community being required to wear a mask.
- All employees and caregivers are being health-screened twice per 8-hour shift, including a temperature check.
- Using a special sanitizing spray gun, that is effective in killing Coronavirus type viruses and is more than 4x effective than chlorine-based sanitizers. This spray gun is being used in our Culinary operations, high touch surfaces, public areas and amenity spaces, on incoming packages, and more.
- Practicing social/physical distancing.
- Delivering meals and dropping off special packages you may have dropped off, on the chair we placed outside residents' apartment homes.

Currently, Mather Place, has two confirmed employee COVID-19 cases. Both employees are at home, in quarantine, for 14 days. We wish those team members a speedy recovery. It is difficult to share whether or not any resident may have been in contact with these employees. Residents have been self-isolating in their apartments since March 17, and Mather Place employees have been trained to maintain at least 6 feet physical distance between themselves and residents, and to frequently wash their hands and use sanitizer. It is our understanding that Cook County Health Department or Illinois Department of Public Health (IDPH) will conduct trace mapping and will contact anyone who is thought to have had close contact with positive cases.

Mather Place, along with an interdisciplinary task force of Mather senior leadership continues to meet daily to discuss critical updates and new guidance released by the CDC and Illinois Department of Health to determine if new protocols, policies, and procedures are necessary.

We understand this is a challenging time. Please know our team cares deeply about those we serve. In our next letter, we will share ways you can connect to our programming. We are working on ways to share that with all families, so you can see what is available by phone or online.

Please direct questions to: (847) 256.9585 or email bevell@matherplacewilmette.com.

Take care and stay well.

Sincerely,

Katrina O'Neill
Executive Director

Printed copies of this letter will be distributed to all residents.
Family members will receive updates email and all information is available at
www.matherplacewilmette.com/alerts