

March 17, 2020

As a result of new information regarding COVID-19, and a confirmed case at Three Crowns Park, a senior living community in Evanston, Mather Place must take extraordinary proactive steps to ensure we keep our Community safe and well. Other senior living communities across the nation are initiating similar measures.

We understand that these limitations may be challenging, but please know they are necessary. We will continue to communicate new information regularly and look for ways to offer “virtual” programs and activities to you in your apartments through the phone or internet.

- **No residents should leave the Community, other than emergency medical situations. Please cancel any scheduled appointments that you currently have or plans to leave the Community for other reasons.**
 - Residents that choose to leave the Community and stay with family or friends will be asked not to return for the foreseeable future. Please notify Concierge if this is your plan. We want to know that you are away and be able to communicate changes at Mather Place as they occur. Please leave us your cell phone number and email address.
 - If you choose to leave for other reasons, other than medical emergencies, you are doing so with the understanding that we may not allow you back into Mather Place, or require that you self-quarantine in your apartment for a period of 14 days.
- **Residents should stay in their apartments until further notice.**
 - Residents are permitted to walk outside for exercise and fresh air.
 - Residents may retrieve their mail.
 - Residents may take their pets out for a walk.

When doing so, please take extra precautions.

- Do not enter an elevator with other people.
 - Take turns retrieving mail to ensure at least 6 feet of distance between persons.
 - Maintain distance between other residents and employees when walking through the amenity areas and outside for fresh air.
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- **All services/programs/living spaces provided in the community areas are closed for use. This includes living rooms, fitness center, swimming pool, arts room, restaurants, library, etc.**
 - **Emergency work orders will be addressed, relating to resident safety, with non-emergency issues to be scheduled for a future date.**
 - **Transportation services are suspended. Exceptions include transportation for necessary medical services such as dialysis and wound clinic appointments.**
 - **Mather Place Market is working to restock and expand offerings. Within the next few days, we will provide an order list of stocked items that you can choose from.**
 - **If family members wish to bring groceries and other supplies to you, they may call our Concierge (847) 256.9300 and drop supplies off at our main entrance. One of our team members will deliver to your apartment.**

To streamline communication and answer your questions promptly, please email bewell@matherplacewilmette.com or call me directly at (847) 256.9550.

Katrina O'Neill, Executive Director

