

March 14, 2020

Dear Residents and Families of Mather Place,

Given the rapid escalation of confirmed cases of the Coronavirus disease (COVID-19) across the Midwest, yesterday's declaration of a national emergency, and new guidance that is emerging almost continuously, **Mather Place has made the difficult decision to suspend all visitors (including immediate family members) effective Sunday, March 15, at 4:00 p.m. Only healthcare workers will be permitted to visit after this time.** We will continue to reassess this decision in light of the threat that COVID-19 poses to residents.

Please know that this decision was not made lightly. We understand and appreciate that visits from family and friends are important to our residents and those visitors, but **the health of residents is our utmost concern during this unprecedented time.** We have no known cases of COVID-19 within Mather Place, and feel strongly that now is the right time to take this next step to continue to safeguard the health of our residents.

We also continue to ask that residents abide by the guidance from the Centers for Disease Control and Prevention (CDC), which strongly encourages people over the age of 60 to stay home. Because of this, we **strongly recommend that residents not leave the community** unless for an essential reason, such as an urgent medical appointment. Please know that we are working on increasing offerings of items and inventory within our Mather Market (onsite convenience store), in which residents can shop, as needed and that Whole Foods provides free delivery service.

We remain committed to transparency in communication with you and will provide additional updates as they are available until we are able to re-open the community to visitors. We understand that communication with your loved ones is incredibly important and encourage you to communicate with them in other ways such as the telephone, video chat (FaceTime, Skype, etc.), and email.

We continue to urge you to follow the CDC guidelines which includes washing your hands often with soap and water for at least 20 seconds; avoid touching your eyes, nose, and mouth; cover cough and sneezes with a tissue and throw the tissue in the trash. If you have any symptoms, please call your physician and follow their instructions and contact Concierge.

Should you have any questions, please let me know. Stay well!

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